



Information about Ekolandia



DEAR PARENTS,

we would like to inform you about the news and conditions of the school canteen operation for the new school year. Catering in the school canteen is provided by the company Ekolandia. The contact person for Ekolandia is Mrs. Lenka Štěrbová, phone: +420 734 854 700, email: lenka.sterbova@ekolandia.cz

Meals are prepared exclusively from fresh ingredients. We cook early in the morning from 5 a.m. so that your food is fresh. We also use the sous vide method – overnight slow cooking at a low temperature, so that the meat is juicy and retains minerals and vitamins.

The menu is created in cooperation with nutrition therapist Bc. Martina Kučerová.

HOW TO OBTAIN LOGIN CREDENTIALS?

- We will continue to use the proven ordering system for lunch orders this school year. Meals can be ordered online via the website.
- Please send us the completed meal registration form, which is attached to this email, to lenka.sterbova@ekolandia.cz. Within 5 working days from registration, you will receive a username and password to the online ordering system at www.strava.cz.

I HAVE LOGIN DETAILS – HOW TO ORDER OR CANCEL LUNCH?

- You can now order and cancel lunches, read the menus for the following month (which also include the composition of the dishes), and check your account balance in the system.
 - The menu for the following month is available in the ordering system from the 20th of each month. Parents place orders for the entire month in advance by the 25th.
 - At selected primary schools, one meal option is automatically ordered for the entire month if the account balance is positive on the day the menu opens on strava.cz. Parents can change the selected meal option for the entire month in advance (credit must be at least equal to the monthly meal cost), no later than the 25th of the month preceding the month being ordered.
 - Ordered meals can be cancelled at any time, but no later than 10:00 a.m. on the business day prior to the day for which you are cancelling the meal.
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HOW TO PAY FOR SCHOOL LUNCHES?

- **By bank transfer**
Account number: 2800338295/2010
IBAN: CZ8620100000002800338295
BIC/SWIFT: FIOBCZPPXXX
- VS: registration number of the diner, which is generated by the system after submitting the meal registration form
- Lunches can only be ordered if there is a **positive account balance**.
- Credit is added via bank transfer and credited within 5 working days.
- Billing is carried out **twice a year**, as of 31 January and 31 August, and is processed within 30 days **only upon request**. Any remaining credit will be transferred to the last account used for payment.
- Without sufficient financial deposit, it is not possible to place lunch orders. Meals are served **only on the basis of a valid order**; it is not possible to buy lunch freely at the school canteen.

WHAT ARE THE ORDERING CONDITIONS?

- The ordering conditions comply with Act No. 561/2004 Coll. on preschool, primary, secondary, tertiary professional and other education (the Education Act), as amended.
- If a student submits a **doctor's note confirming a dietary requirement**, they can order **variant 4 – diet option without gluten, eggs and milk**.
- The registration for school meals remains valid **throughout the child's school attendance**, or until written withdrawal from the meal plan.
- School meals are provided **only during the child's attendance at school**. During illness, it is not possible to provide lunch, except for the **first day of illness or sudden absence**, when lunch can be collected in a food container.

FEEDBACK? – SCHOOL LUNCH BOARD?

- We welcome your feedback. Please contact your school lunch manager **Lenka Štěrbová**
☎ +420 734 854 700 | ✉ lenka.sterbova@ekolandia.cz
- Twice a year, the **school lunch board meets**, attended by school representatives, suppliers, and parents.